

## **Martha Smith, Director, DFAS Cleveland**



Martha Smith is the Director of the Defense Finance and Accounting Service (DFAS) Cleveland. In this capacity, she is responsible for the delivery of DFAS Cleveland services and leads the efforts of more than 2,600 accounting and finance personnel for the Department of Defense. She also oversees the activities of the DFAS Japan network site.

DFAS Cleveland personnel pay the operational expenses for the U.S. Navy and Marine Corps. The site provides pay support to 4 million people, including active duty, reserve and civilian employees of the Navy, Marine Corps, Department of Energy, Health and Human Services and the Broadcast Board of Governors, as well as military retirees and annuitants from all four Service branches. DFAS Cleveland processes over 70 percent of all DFAS disbursements totaling approximately \$28 billion a month.

In February 2010, Ms. Smith led the transition of DFAS Retired and Annuitant Pay to an in-sourced function after more than eight years of outsourcing to a private-sector company. The new organization maintained production and met all payment schedules, delivering timely and accurate payments to nearly 2.7 million military retiree and annuitant customers. Ms. Smith currently oversees preparation for the Marine Corps audit, which is the first-ever financial audit of a Department of Defense Service-related entity.

Ms. Smith has 28 years of federal government experience. She was the deputy director of Commercial Pay Services at DFAS Columbus, Ohio, from February 2003 until her current appointment in January 2006.

Previously, she served as the director of Contract Pay Services with the Commercial Pay Business Line at DFAS Columbus; as the director of Air Force Working Capital Fund Reporting at DFAS Denver; and as the director of General Fund Accounting Services at DFAS Charleston, S.C. Prior to that, she was the deputy director for Plans and Management at DFAS Cleveland.

Ms. Smith began her professional career as a Defense Department civilian employee at the Naval Construction Battalion Center, Port Hueneme, Calif. as a systems accountant.

She is a member of the American Society of Military Comptrollers and a past Chairperson of the Cleveland Federal Executive Board.

A native of Easton, Calif., Ms. Smith earned a Bachelor of Science degree in accounting from California State University, Fresno. She is currently participating in the Masters in Business Administration program at Capella University.

Ms. Smith was inducted into the Senior Executive Service on February 5, 2003.